## Developing a Closed, Intravenous Medication System for a NICU

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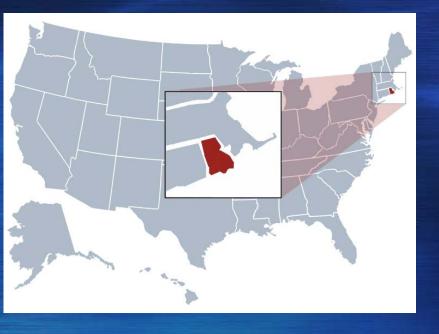
#### Disclosure

Honorarium provided by ICU Medical

## Objectives

- To describe the history and rationale of developing a closed medication system
- To describe the processes of developing, training, and implementing a closed medication system
- To review the results of utilization of the closed medication system

## Rhode Island







## Wicked



Worcester

Woostah!



#### **CLABSI**

- There as been a 46% decrease in CLABSI rates in Hospitals nationwide 2008-2013
- Estimated 30,100 CLABSI still occur throughout ICU's and wards
- Still Preventable

#### UMass Memorial Medical Center

Largest health care system in central MA

Consists of three campuses in Worcester MA

Offer 41 different types of services ranging from Neonatal Care to a level one trauma

center



## Women & Infants Hospital

Providence RI

- Affiliated with Brown University
- Approximately 220 beds

#### **NICU**

80 bed Level III NICU

- Average daily census of 65 infants
- Employ 210 nurses in the NICU
- Dispenses 175,000 medications annually
  - 3400 meds a week

## Challenge of Giving NICU Meds

- Precise dosages
- Wide range of patients (Micro preemie toddler)
- Multiple medications given through single IV access

## NICU Patient Population

Infants range in weight from 320 gm to 6 kg



Medications are weight based



#### Neonatal IV Access

- Difficult to obtain IV access
  - Peripheral
    - Scalp IV's
  - Umbilical Lines
  - PICC
  - CVL
- Trend is for units to utilize central lines more in NICU's

#### Medication Issues in the NICU

- Communication Challenges between disciplines
  - Pharmacy
  - Nursing
  - Medicine
- Errors
  - Pharmacy
  - Nursing
  - Medicine
- Needed to develop a task force

#### The NICU Medication Task Force

- Multidisciplinary Team
  - Pharmacy
  - Nursing
    - Staff
    - Leadership
    - Education
  - Risk Management
  - Quality
  - Medicine

# NICU Medication Task Force (MTF)

- Meets Monthly to discuss medication processes in the NICU
  - Pharmacy
  - Medicine
  - Nursing
- Review and Track occurrence screens to improve processes and prevent errors.

#### NICU MTF Goals

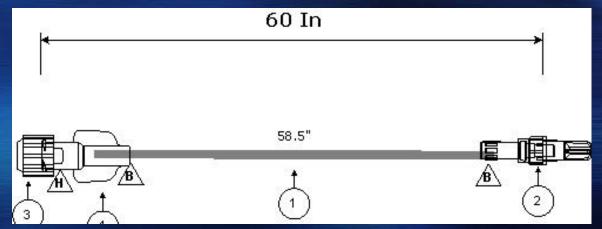
Improve Communication Between Disciplines

Decrease infection rates

Decrease medication errors

#### Infection Rates

- Open ended medication line
- Women & Infants Hospital used a positive displacement connecting device
  - Research documents an increase in central line infection rates with the use of positive displacement connective devices



#### **Medication Errors**

There were multiple ways to deliver medications

- Multiple connections available that set a risk for incompatibility of medication delivery
- Nurses utilize different methods of programming syringe pumps

#### What did we need to do?

- Change our connecting devices
- Needed a different way to administer medications
  - Evaluate infection risks
  - Evaluate potential errors
- MTF findings drove a major initiative to find or develop a new med system for the unit.

## NICU Query

- Facilities were switching to neutral displacement connecting devices
- Other units were starting to use closed medication delivery systems
  - Designed with stopcocks and integrated flush systems
  - Studies showed significant reduction in infection with the use of a closed medication system (Tale of Two Cities\*)

<sup>\*</sup>Aly, H; Herson, V, Duncan, A, et al. Is bloodstream infection preventable among premature infants? A Tale of Two Cities . 2005

## Next Step

- The First step was to change our IV connecting device
  - Met with multiple vendors
  - Evaluated different connecting devices
  - Perform a unit trial of new connecting device

#### **New Connector**

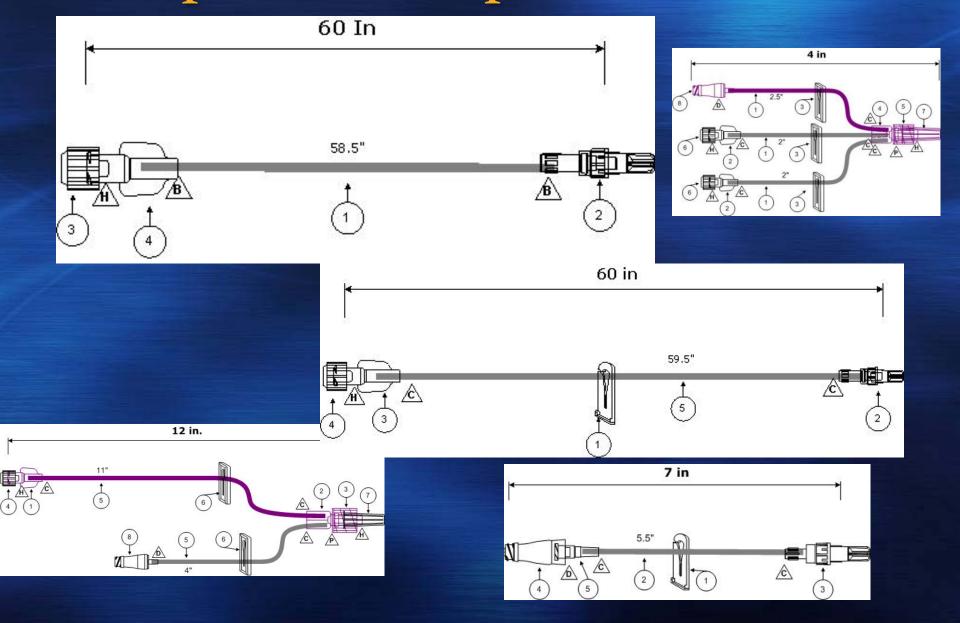
- Neutral Displacement Connector
  - Studies showed decreased infection\*
  - Act as a microbial barrier
  - The manufacturer could customize tubing and connecters to what was currently used in our unit

<sup>\*</sup> ECRI Institute, Health Devices. Evaluation of Needless Connectors. September 2008;37(9): 259-286

## Neutral Displacement Connector

- 3 week trial
  - Replaced current IV sets with the new connectors
  - In-service for staff on the new connector
  - Gather staff feedback via questionnaires

## Multiple sets Adapted to our Use



#### What was Next?

## A Closed Medication System

- What was a closed system?
  - Medication set with a dedicated flush line/reservoir
- Where could we get one?
- Could we customize one for our needs?

## Goals of a New Med System

- Reduce infection
- Reduce errors
- Have our staff Administer medications the same way (uniformity)
- Make it simple to use

## Developing a Closed System

We looked at different devices

- Stopcock delivery systems
- Medline systems
- Different connectors

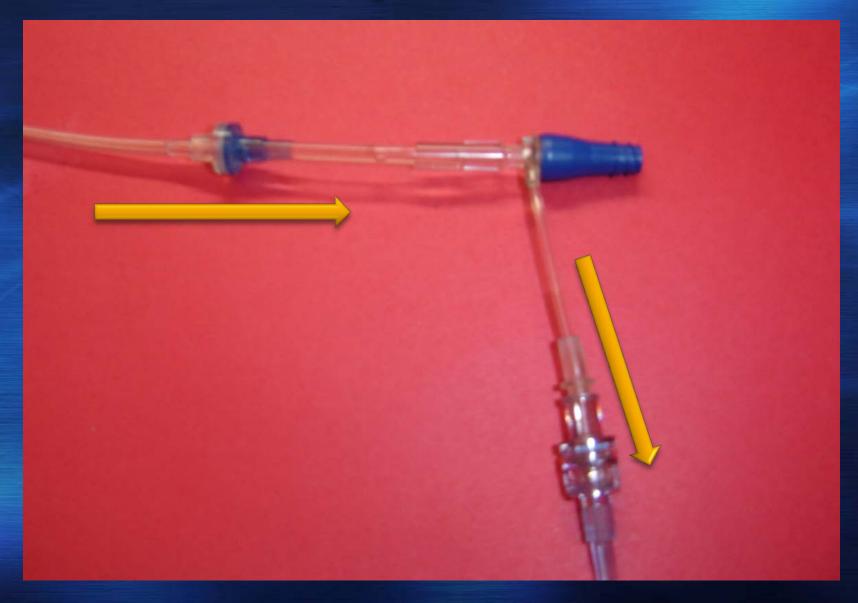
## Development of the System

 Manufacturer introduced a check valve system that could be adapted to a med system for the NICU

Consisted of 2 one way check valves

This could be used to keep the system closed without the use of stopcocks

## Check Valve System



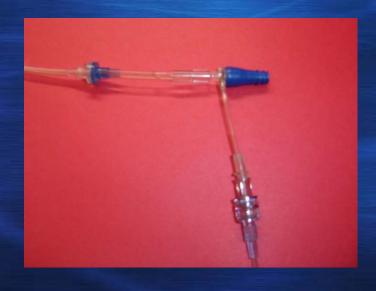
## KISS

- Keep
- It
- Simple
- Silly

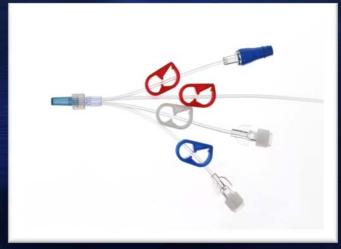
## Designing System

Met with the manufacturer:

To customize and design a system utilizing the check valve device and the Neutral Displacement Connecter

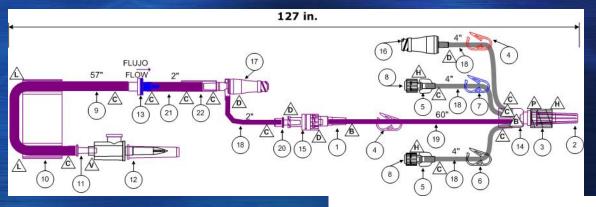


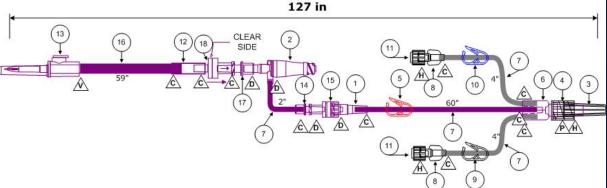
The system consisted of a tri-fuse set and a med-line with a Connector and flush line



## Prototypes

- Several prototypes were developed & tested
  - Particular attention to volume of the medication line
  - Needed a balance of appropriate length but low volume







#### Difficulties with Volume

- Getting the right volume was difficult
  - There needed to be enough tubing length for mobility of our patients
  - There needed to be a low volume in the tubing
  - To small of gauge of tubing created too much pressure in the system and would not work with syringe pumps

# **Testing**

- Each Prototype was tested
  - Looking for volume
  - If the system would work on the pump
  - If the length of the med-line was adequate for our patients and families
- Once testing was completed a sterile system was developed for trial

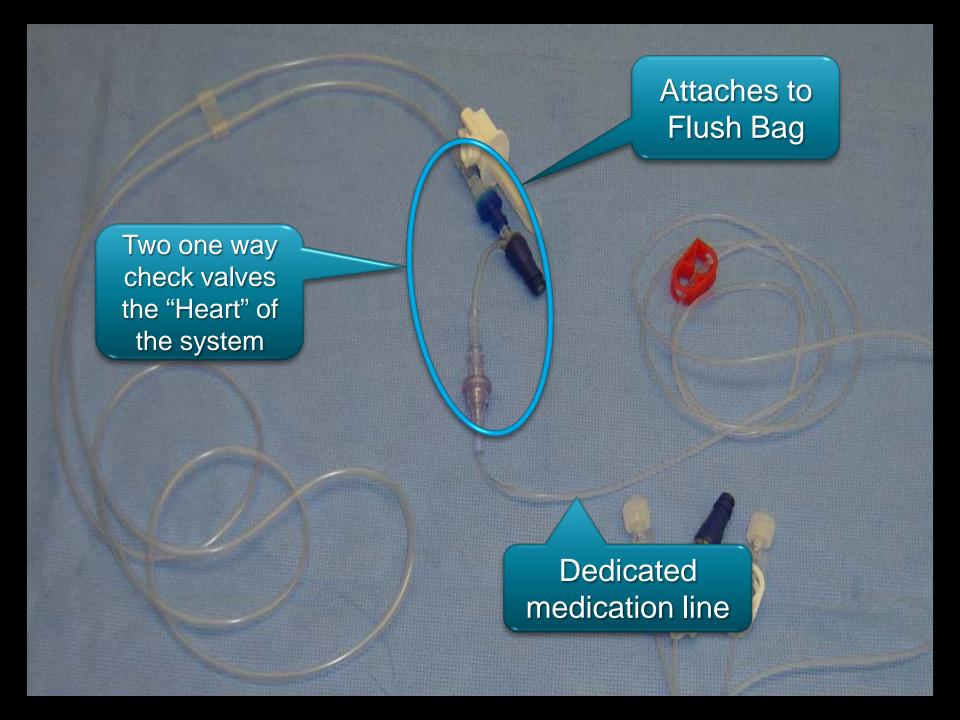
# Testing

 Many of the Prototypes were tested on Syringe Pumps



First system for trial







# Priming the System

- Once developed we needed a process to prime the system
- We needed to use a 20 ml syringe to prime
- We tested different methods to prime the system in order to train for trial

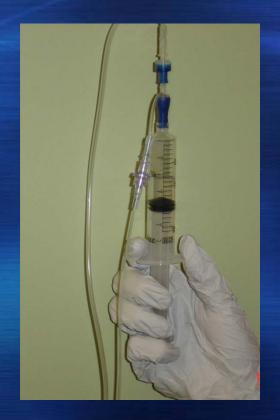
# Supplies

- 20 ml syringe
- Flush bag (standard is NS)
- Alcohol wipe
- Non sterile gloves



# Priming System

- Turn the syringe upright so the air is towards the plunger.
- Then Push the syringe filling the lower part of the medication system completely but stop before pushing any air.





## **Unit Trial**

- Length June 28<sup>th</sup>-July 25<sup>th</sup> 2009
- 80 % of the nurses were trained on the trial med system
  - Poster boards
  - In-services
  - Power Point SharePoint postings
- Limited to patients on intermittent IV medications
  - No drips
  - Non-critical

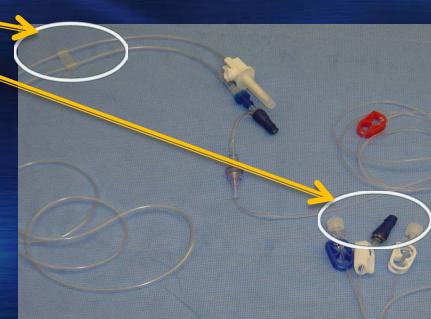
# Feedback from frontline staff is vital

What is the difference between a NICU nurse and a Pitbull??



## Unit Trial (cont.)

- Questionnaires were given to nurses using the system
- Feedback was critical to the process
  - Input improved the design
  - Added clip to prevent tangling of tubing
  - Added an extra port
    - Drips
    - Evaluating peripheral IV's
    - Emergency medications



## Smart Pumps

- The Hospital Purchased Programmable pumps
- We wanted to coordinate training and rollout to coincide with the new pumps



# Establishing a Go Live Date

- Needed to coordinate enough product from the manufacturer
- Establish a Training process and schedule for both the pumps and the closed med system
- Make sure that the pump and med system would be ready simultaneously

# Training

- Utilized a Super User model
  - 26 Super Users
  - Assisted in training/teaching classes
  - Used as resource during "Go-Live"
- Classes were scenario based simulating actual medication delivery
  - Showing how to program the syringe pump
  - Demonstrating how to use the med system with different medications used in the NICU

# Introducing Change



# Training (cont.)

100% attendance

- Competency check list for each person
- Super Users were scheduled as resource

personnel for 3 weeks after "Go-Live"

## Initial Problems

Low volume medications

- Took too long to deliver low volume medications
  when administered properly
- Flush of 1mL utilized

Who do we use the Closed Set on?

### Solutions

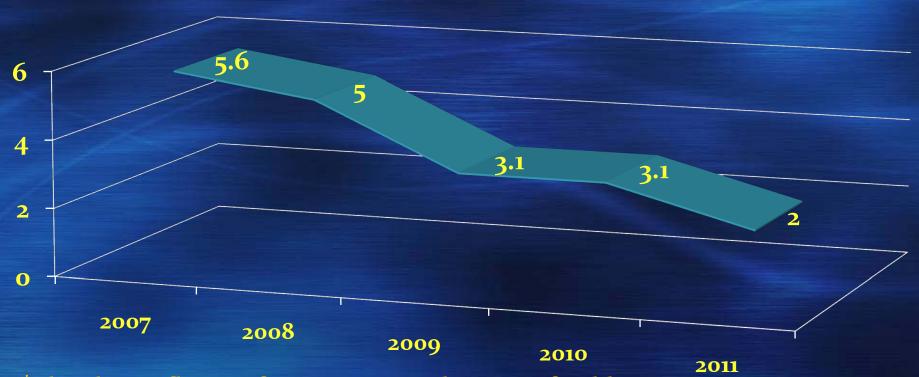
- Changed our low volume dilutions
  - Fentanyl
  - Versed
  - Morphine
- Use Closed Medication System on all patients receiving intermittent IV medications

# Results of Using the System

- Since implementation
  - Infection rates were tracked
  - Occurrence screens (errors were tracked)
- Infection rates decreased by more than 50 % (initial data)
  - Attributed also to Central Line Bundle
    - Two person sterile line change
    - · CHG
    - Single family Rooms
- Reduction of medication administration errors of 54.3%

# Results of Using the System

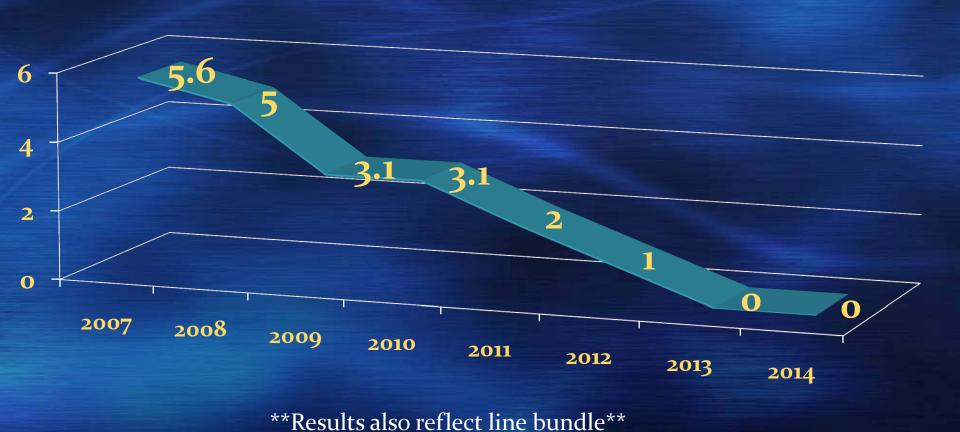
Infections per 1,000 line days



\*This data reflects infection rates at the time of publication

# Results of Using the System

Infections per 1,000 line days



## Positive Outcomes

The system works well with Smart Syringe Pumps

Nursing accustomed to using System

### Lessons Learned

- It was not just the closed med set
  - Planning
  - Process
  - Product
- The technology and capability is available for change

# The End



